

FOSTERING SYNERGY ACROSS MULTI GENERATIONAL WORKFORCE

"Today's workplace blends **diverse generations**, each bringing unique strengths, expectations, and communication styles. This training explores how to **bridge differences, enhance collaboration, and create an inclusive environment** where every generation thrives together."



WORKSHOP DETAILS

MQA Approved | Mur 19,000 | EARLY BIRD 10 % OFF
HRDC Refundable | Conditions apply*

18 MAY 26



ROYAL GREEN, REDUIT
09.00-16.30

LEARNING OUTCOMES

- Identify the **key characteristics, values, and communication preferences of different generations** in today's workforce.
- Recognize how **generational diversity** influences collaboration, motivation, and conflict.
- Apply **adaptive communication strategies** to engage effectively across generational lines.
- Leverage generational strengths to build more **innovative, inclusive, and high-performing teams**.
- Implement practical tools for **reducing friction and increasing mutual understanding** across age groups.

KEY TOPICS

Cross Generational Ecosystem

- The 5 Gen's (**5G**) at Work
- 5G Core values excavation
- Cross Generational imprinting
- Bias and trigger mapping across 5G

Cross Generational Regulation Toolkit

- Managing emotional hijack & Reframing assumptions
- Develop a Response Strategy
- Impact of 'us vs them' mindset

Cross Generational Communication Plan

- Adaptive Communication Styles in action
- Feedback across generations to reduce friction
- Generational Collaboration -Team Norms setting

MEET OUR TRAINER

Shradha GANG

Director,
Stafford & Chan Ltd
(Singapore)
Certified ACTA / NLP /
BELBIN / HARRISON



Shradha is a certified coach with over 20 years of successful partnerships, delivering impactful workshops worldwide, including Singapore and Mauritius and working with clients such as : Unilever, Philips Electronics, Singapore Airlines, National University of Singapore, AON, HSBC and Tata Consultancy Services.

Her motto - "Creating Self Confidence and Validation".

AUDIENCE

Leaders / Managers
Team Leaders
Supervisors
Aspiring Leaders



LET'S CONNECT

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